

Technologist Configurations For Individual Windows Credentials

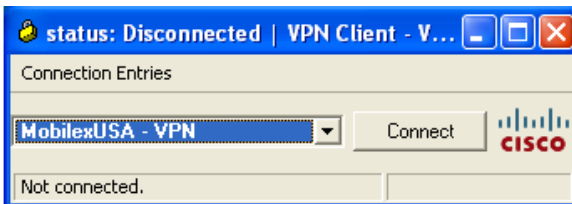
OBJECTIVE: MobilexUSA technologists will begin to connect to the VPN and Windows utilizing individual credentials thus removing the need for generic local and VPN user accounts. At the completion of the rollout, the widely known “mobilexusa” username will be removed. Similarly, the “websend” account will be disabled for VPN access. This is a necessity for both the ongoing support and security of the MobilexUSA infrastructure.

This document goes on the assumption that a small update was performed on your system(s). The easiest method to assure the update was completed is to view the Windows log on page. As shown below, you should have a “Log on to” drop down menu. This menu should have “MOBILEXUSA” as an option. Frequently, the “Options” button will need to be depressed to view this field.



Should the MOBILEXUSA log on to field not exist, please contact the helpdesk at 800-821-9236 ext 4203. This must be completed prior to logging in with your Windows credentials.

- 1) You will start by logging into the VPN **prior** to Windows. The VPN and Windows will always utilize the same username and password.



Click on “Connect” and the username and password box will be shown. Type in the username and password supplied by your supervisor and click “OK”

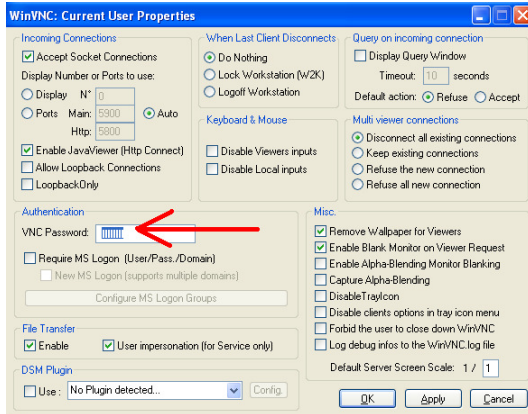


You know the VPN has been connected when both of these boxes have disappeared.

- 2) Type in the same credentials again to log into Windows assuring “MOBILEXUSA” has been selected in the “log on to” section.



- 3) Windows will log in and you will see this screen appear called “WinVNC; Current User Properties”

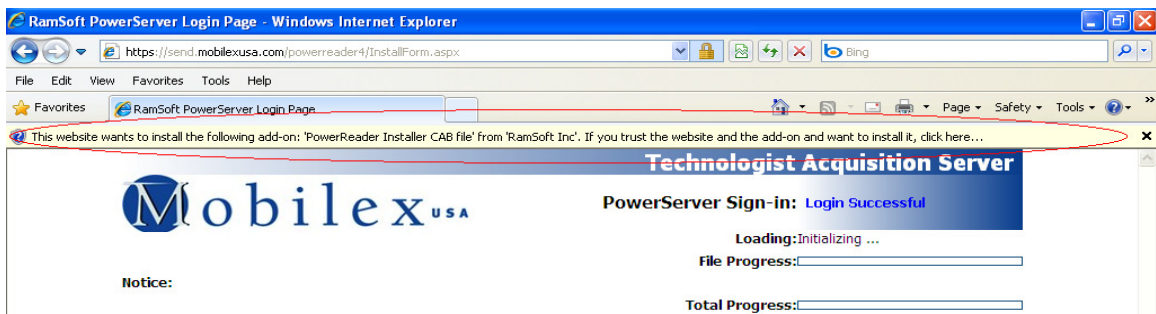


The password region is already selected, press the back space to completely delete the previous one and type in the following “**tradxray**”. Press “**Apply**” followed by “**OK**”. This is a one time configuration and you will never need to do this again.

- 4) Launch MBX Acquisition PowerReader and log in with your Ramsoft credentials. When the below prompt appears, Click the check box “**Don’t offer to remember any more passwords**” and click “**NO**”



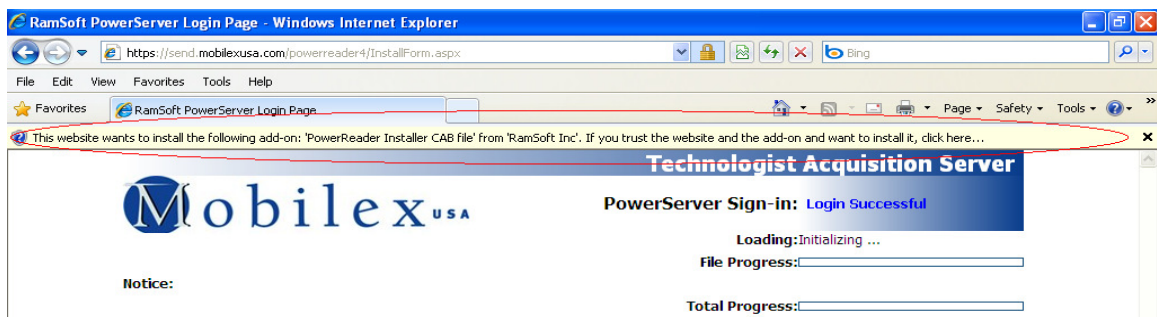
- 5) At the top of the web page you will see “the website wants to run the following add-on”



Right Click on this bar and select “**Run Add On**”. When the below box appears click “**Run**”



- 6) Repeat Step 5 a second and final time – At the top of the web page you will see “the website wants to run the following add-on”



Right Click on this bar and select “**Run Add On**”. When the below box appears click “**Run**”



These were one-time configurations and will not need to be repeated on this device ever again. Continue to use the system as normal from this point.

Please contact the MobilexUSA Helpdesk with any questions or issues at 800-821-9236 ext 4203